

SAFETY INSTRUCTIONS

Before using the appliance, read these safety instructions. Keep them nearby for future reference.

These instructions and the appliance itself provide important safety warnings to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ **WARNING:** If the hob surface is cracked, do not use the appliance - risk of electric shock.

⚠ **WARNING:** Danger of fire: Do not store items on the cooking surfaces.

⚠ **CAUTION:** The cooking process has to be supervised. A short cooking process has to be supervised continuously.

⚠ **WARNING:** Unattended cooking on a hob with fat or oil can be dangerous - risk of fire. NEVER try to extinguish a fire with water: instead, switch off the appliance and then cover flame e.g. with a lid or a fire blanket.

⚠ Do not use the hob as a work surface or support. Keep clothes or other flammable materials away from the appliance, until all the components have cooled down completely - risk of fire.

⚠ Metallic objects such as knives, forks, spoons and lids should not be placed on the hob surface since they can get hot.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision.

⚠ After use, switch off the hob element by its control and do not rely on the pan detector.

⚠ **WARNING:** The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements. Children less than 8 years of age shall be kept away unless continuously supervised.

⚠ The food must not be left in or on the product for more than one hour before or after cooking.

PERMITTED USE

⚠ **CAUTION:** the appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ No other use is permitted (e.g. heating rooms).

⚠ This appliance is not for professional use. Do not use the appliance outdoors.

IMPORTANT TO BE READ AND OBSERVED

⚠ **WARNING:** Induction hob may generate the acoustic sound when something is left on the control panel. Switch off the cooktop through the ON/OFF button.

INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.

⚠ Installation, including water supply (if any), electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-sales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ Carry out all cabinet cutting operations before fitting the appliance and remove all wood chips and sawdust.

ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ Installation using a power cable plug is not allowed unless the product is already equipped with the one provided by the Manufacturer.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard - risk of electric shock.

CLEANING AND MAINTENANCE

⚠ **WARNING:** Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use steam cleaning equipment - risk of electric shock.

⚠ Do not use abrasive or corrosive products, chlorine-based cleaners or pan scourers.

DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol .

The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

DISPOSAL OF HOUSEHOLD APPLIANCES

This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE) and with the Waste Electrical and Electronic Equipment regulations 2013 (as amended).

By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.

The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

ENERGY SAVING TIPS

Make the most of your hot plate's residual heat by switching it off a few minutes before you finish cooking.

The base of your pot or pan should cover the hot plate completely; a container that is smaller than the hot plate will cause energy to be wasted.

Cover your pots and pans with tight-fitting lids while cooking and use as little water as possible. Cooking with the lid off will greatly increase energy consumption.

Use only flat-bottomed pots and pans.

DECLARATION OF CONFORMITY

This appliance meets Ecodesign requirements of European Regulation 66/2014 and The Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2019 in compliance with the European standard EN 60350-2.

The information related to low power mode of the appliance in accordance with Regulation (EU) 2023/826 can be found in the following link: <https://docs.emeaappliance-docs.eu>.

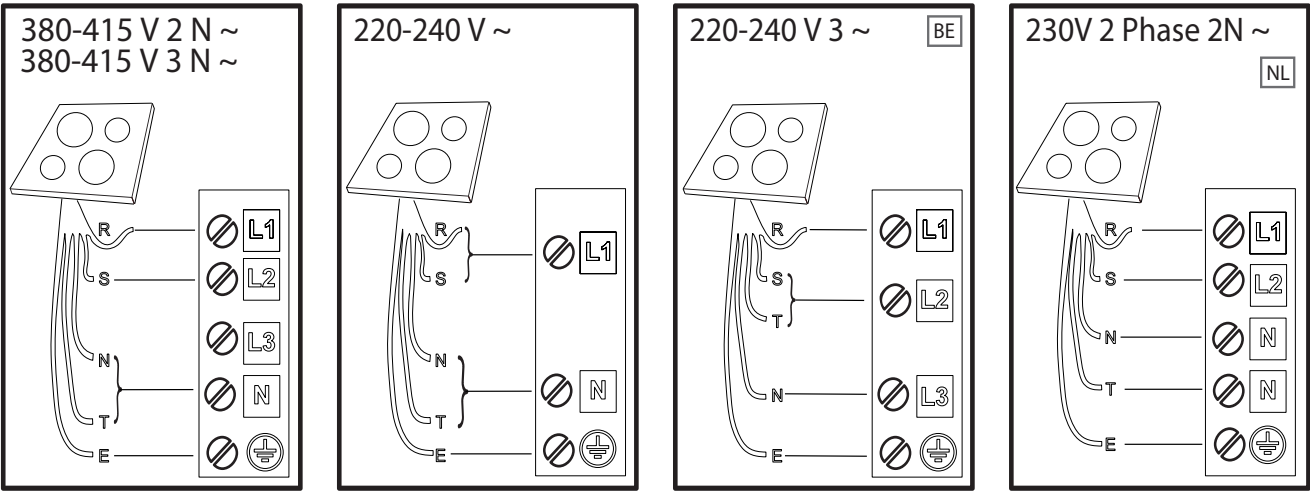
NOTE

People with a pacemaker or similar medical device should use care when standing near this induction cooktop while it is on. The electromagnetic field may affect the pacemaker or similar device. Consult your doctor, or the manufacturer of the pacemaker or similar medical device for additional information about its effects with electromagnetic fields of the induction cooktop.



ELECTRICAL CONNECTION

Electrical connection must be made before connecting the appliance to the electricity supply.
Installation must be carried out by qualified personnel who know the current safety and installation regulations. Specifically, installation must be carried out in compliance with the regulations of the local electricity supply company.
Make sure the voltage specified on the data plate located on the bottom of the appliance is the same as that of the home.
Regulations require that the appliance be earthed: use conductors (including the earth conductor) of the appropriate size only.



R	black-nero-negro-preto-μαύρος-must-melns-juodas-czarny-schwarz-noir-zwart-negru-черно-црн-črna-crno-черный-чорний-қаpa-černá-čierna-fekete-svart-musta-svart-sort-siyah-dubh-svartur
S	brown-marrone-marrón-marrom-καφέ-pruun-brüns-rudas-brązowy-braunen-brun-bruin-marò-кафья-браон-rjava-smeđ-коричневый-коричневий-қоңыр-hnědý-hnedý-barna-brunt-ruskea-brunt-brun-kahverengi-donn-brúnn
T	blue (gray)-blu (grigio)-azul (gris)-azul (cinza)-μπλε (γκρι)-sinine (hall)-zila (pelēka)-mėlyna (pilkas)-niebieski (szary)-blau (grau)-bleu (gris)-blauw (grijs)-albastru (gri)-синьо (сиво)-плава (сива)-modro (sivo)-plava (siva)-синий (серый)-синий (сірий)-көк (сұр)-modrý (šedá)-modrý (sivá)-kék (szürke)-blå (grå)-sininen (harmaa)-blå (grå)-blåt (gråt)-mavi (gri)-gorm (liath)- blár (grár)
 = E	yellow/green-giallo/verde-amarillo/verde-amarelo/verdeκιτρινο/πράσινο-kollane/roheline-dzeltens/zaļš-geltona/žalia-žółty/zielony-gelb/grün-jaune/vert-geel/groen-galben/verde-жълто/зелено-жyto/зелена-румено/zeleno-žuto/zelena-желтый/зеленый-жовтий/зелений-жасыл/сары-žlutá/zelená-žltá/zelená-sárga/zöld-gul/grønn-keltainen/vihreä-gul/grön-gul/grøn-sarı/yeşil-bui/glas- gulur/grænn
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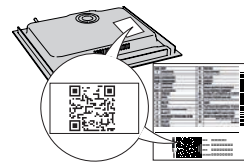


THANK YOU FOR BUYING A HOTPOINT PRODUCT
In order to receive a more complete assistance, please register your product on www.register10.eu.

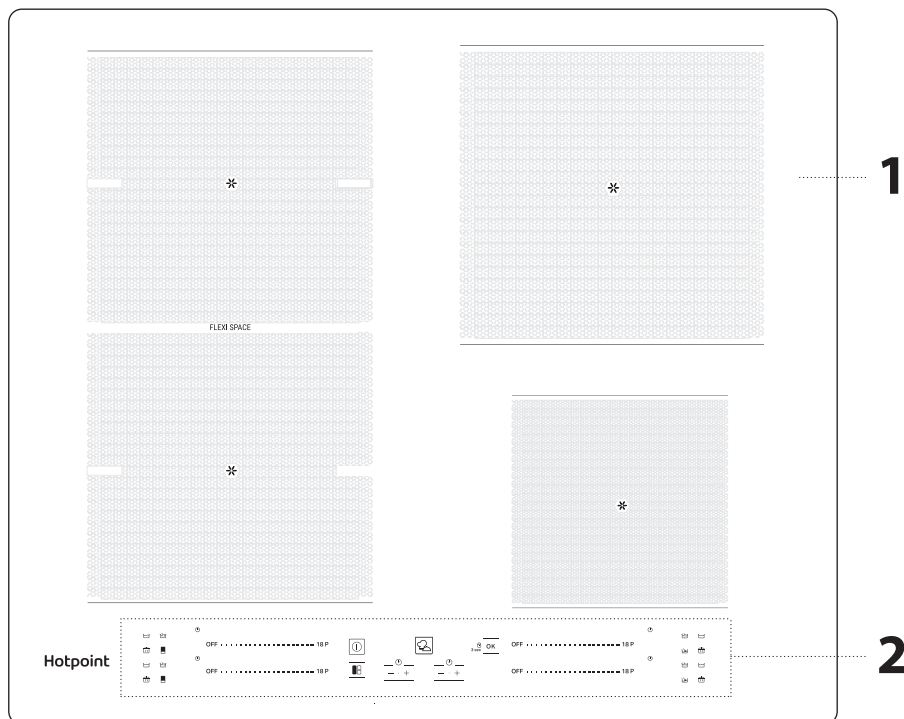


Before using the appliance carefully read the Safety Instruction.

PLEASE SCAN THE QR CODE ON YOUR APPLIANCE IN ORDER TO REACH MORE INFORMATION

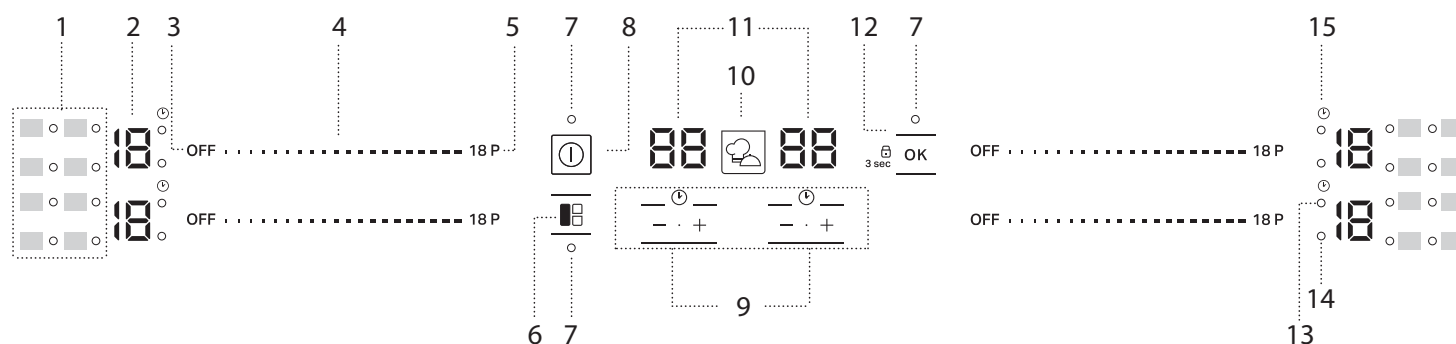


PRODUCT DESCRIPTION



1. Cooktop
2. Control panel

CONTROL PANEL



1. Symbols/activation of special functions
2. Cooking level selected
3. Cooking zone off button
4. Scroll keypad
5. Fast heating button (Booster)

6. FLEXI SPACE button
7. Indicator light – function active
8. On/Off button
9. Timer
10. My menu button

11. Cooking time indicator
12. OK/Key lock button – 3 seconds
13. Timer active indicator
14. Zone selection indicator
15. Timer indicator symbol

ACCESSORIES

Only use pots and pans made from ferromagnetic material suitable for induction hobs. Check for the  symbol (generally stamped on the bottom) to determine whether a pot is suitable. A magnet may also be used to check whether the cookware base is magnetic.

COOKWARE	MATERIAL	PROPERTIES
Recommended cookware 	Base made of stainless steel with a sandwich design, enamelled steel, cast iron.	Ensures optimum efficiency, heats up quickly, and distributes heat evenly.
Suitable cookware 	Base not fully ferromagnetic (magnet sticks only on part of the cookware base).	Only the ferromagnetic area heats up. As a result, may heat up less quickly and heat may be distributed less evenly.
Suitable cookware 	Ferromagnetic base contains areas with aluminium, or has a recessed area in the centre.	The ferromagnetic area is smaller than the actual cookware base area. As a result, less power may be delivered and cookware may not heat sufficiently. Cookware may not be detected.
Not suitable	Normal thin steel, glass, clay, copper, aluminium and other non-ferromagnetic materials, cookware with rubber feet.	Cookware is not detected and will not heat up.

NOTE: All cookware must have a flat base. Periodically check the base for any sign of warping, as some cookware may undergo deformation due to high heat. Using cookware that does not match the recommended sizes and properties may significantly affect cooking performance and cause unsatisfactory results.

ADAPTERS FOR POTS/PANS UNSUITABLE FOR INDUCTION

The use of adapter plates affects efficiency and therefore increases the time required to heat water or food. Make sure the ferromagnetic diameter of the

cookware base aligns with both the diameter of the adapter plate and the diameter of the cooking zone. If these measurements don't match, efficiency and performance may be significantly reduced. If these guidelines are not followed, there may be a heat build-up that is not effectively transferred to the pot or pan, potentially causing blackening of the plate and hob.

EMPTY POTS AND PANS

The hob is equipped with an internal safety system that activates the “Automatic off” function when an over-high temperature is detected. The use of empty pots and pans with a thin base is not recommended but, if they are used, the temperature might rise quicker than the time needed for the “Automatic off” to be triggered promptly, with the risk of damaging the pan or the hob surface. If this happens, do not touch the pan or the hob surface. Wait for all components to cool down. If any error message is displayed, call the Service Centre.

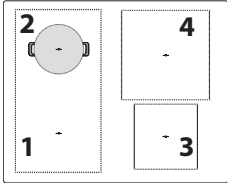
SUITABLE SIZE OF PAN/POT BASE FOR THE DIFFERENT COOKING ZONES

To ensure that the hob works properly, use pots of a suitable base diameter for each zone (refer to the table below). Please note that cookware manufacturers often provide the size of the upper diameter of the cookware, rather than the base diameter.

To ensure that the hob works as expected, always use a cooking zone with a size matching the ferromagnetic size of the cookware base.

Centre the pan/pot correctly on the cooking zone in use. It is recommended not to use pots larger than the size of the cooking zone.

COOKWARE USAGE BY ZONE		
Zone	Suitable cookware shape	Suitable ferromagnetic base (cm)
1 or 2	Round or Square	12
3	Round	10
4	Round	15
1+2 (FLEXI SPACE)	Oval or Rectangular	Short side 16-21 Long side 24 - 38



FIRST TIME USE

POWER MANAGEMENT

At the time of purchase, the hob is set to the maximum possible power. Adjust the setting concerning the limits of your home's electrical system as described in the following paragraph.

N.B: Depending on the power selected for the hob, some of the cooking zone power levels and functions (e.g. boil or fast heating) could be automatically limited to prevent the selected limit from being exceeded.

To set the power of the hob:

Once you have connected the device to the mains power supply, you can set the power level within 60 seconds.

Press the far right timer “+” button for at least 5 seconds. The display shows “PL”.

Confirm by pressing .

Use the “+” and “-” buttons to select the desired power level.

The power levels available are: 2.5 kW – 4.0 kW – 6.0 kW – 7.2 kW.

Confirm by pressing .

The power level selected will stay in the memory even if the power supply is interrupted.

To change the power level, disconnect the appliance from the mains for at least 60 seconds, plug it back in, and repeat the above steps.

If an error occurs during the setting sequence, the “EE” symbol will appear, and you will hear a beep. If this happens, repeat the operation. If the error persists, contact the After-Sales Service.

ACOUSTIC SIGNAL ON/OFF

To switch the acoustic signal on/off:

- Connect the hob to the power supply;
- Wait for the switch-on sequence;
- Press the “P” button of the first scroll keypad at the top left for 5 seconds. Any alarms set will remain active.

DEMO MODE (reheating deactivated, see the section on “Troubleshooting”)

To switch the demo mode on and off:

- Connect the hob to the power supply;
- Wait for the switch-on sequence;
- Within the first minute, press the fast heating button “P” of the bottom left keypad for 5 seconds (as shown below);
- “DE” will show on the display.





SWITCHING THE HOB ON/OFF

To turn the hob on, press the power button for around 1 second. To turn the hob off, press the same button again, and all cooking zones will be deactivated.

POSITIONING

Do not cover the control panel symbols with the cooking pot.

Please note: In the cooking zones close to the control panel, it is advisable to keep pots and pans inside the markings (taking both the bottom of the pan and the upper edge into consideration, as this tends to be larger). This prevents excessive overheating of the keypad. When grilling or frying, please use the rear cooking zones wherever possible.



ACTIVATING/DEACTIVATING COOKING ZONES AND ADJUSTING POWER LEVELS

OFF 18 P

To activate the cooking zones:

Move your finger horizontally across the scroll keypad (SLIDER) of the required cooking zone to activate it and adjust the power. The level will be shown in line with the area and the indicator light identifying the active cooking zone. The "P" button can be used to select the fast heating function (Booster).

To deactivate the cooking zones:

Select the "OFF" button at the beginning of the scroll keypad.



CONTROL PANEL LOCK

To lock the settings and prevent it from accidentally switching on, press and hold the OK/Key lock button for 3 seconds. A beep and a warning light above the symbol indicate that this function has been activated. The control panel is locked except for the switching off function (⏻). To unlock the controls, repeat the activation procedure.



TIMER

There are two timers - one controls the left-hand cooking zones, while the other controls the right-hand cooking zones.

To activate the timer:

Press the "+" or "-" button to set the desired time on the cooking zone in use. An indicator light will be activated in line with the specific symbol (⌚). Once the set time has elapsed, a beep will sound, and the cooking zone will switch off automatically.

The time can be changed at any point, and several timers can be activated simultaneously.

In case 2 timers on the same side of the hob are activated simultaneously, "Zone selection indicator" flashes and the relative cooking time selected is displayed on the central display.

To deactivate the timer:

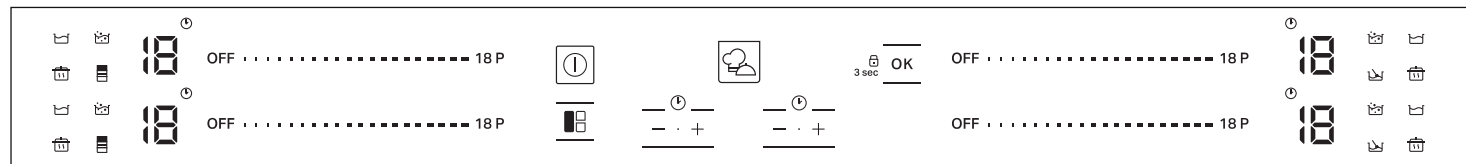
Press the "+" and "-" buttons together until the timer is deactivated.



TIMER INDICATOR

This LED (when ON) indicates that the timer has been set for the cooking zone.

FUNCTIONS



FLEXI SPACE

By selecting the "FLEXI SPACE" button, you can combine two cooking zones and use them at the same power by covering the entire surface with a large pot or partially with a round/oval pot.

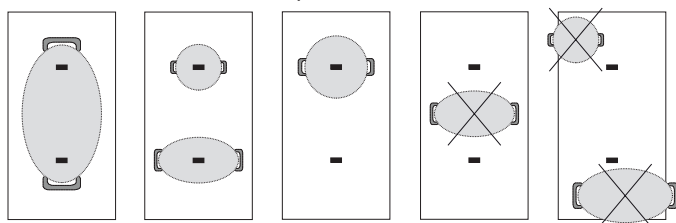
The function always remains on and, when using only one pot, can be moved over the entire area. In this case, both left-hand scroll keypads can be used indifferently.

Ideal for cooking with oval or rectangular pots or with pan supports.

To deactivate the function, press the "FLEXI SPACE" button.

N.B. Special functions cannot be selected when using this feature.

IMPORTANT: Place the pots in the center of the cooking zone so that they cover at least one of the reference points (as shown below).



MY MENU

The "My menu" button activates the special functions.

Place the pot in position and select the cooking zone.

Press the "My menu" button. The display of the selected area will show "A".

The indicator for the first special feature available for the cooking zone will light up.

Select the desired special function by pressing the "My menu" button one or more times.

The function is activated once the button has been pressed to confirm. To select another special function, press "OFF" and then the "My menu" button to choose the required function.

To deactivate the special functions and return to manual mode, press "OFF".

The power level when using special functions is pre-set by the hob and cannot be modified.



MELTING

This function allows you to bring food to the ideal temperature for melting and maintain the food condition without the risk of burning.

This method is ideal, as it does not damage delicate foods such as chocolate and prevents them from sticking to the pot.



KEEP WARM

This feature allows you to keep your food at an ideal temperature, usually after cooking is complete or reducing liquids very slowly.

Ideal for serving foods at the perfect temperature.



SLOW COOKING

This function is ideal for maintaining a simmering temperature, allowing you to cook food for long periods with no risk of burning.

Ideal for long-cooking recipes (rice, sauces, roasts) with liquid sauces.



BOILING

This function allows you to bring water to the boil and keep it boiling, with lower energy consumption.

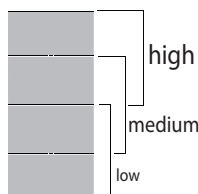
About 2 litres of water (preferably at room temperature) should be placed in the pan.

In all cases, users are advised to monitor the boiling water closely and check the amount of water remaining regularly.

If the pots are big and the water quantity is higher than 2 litres, we recommend using a lid to optimize boiling time.



ACTIVE HEAT



The flexible zone is divided into three cooking zones (see the figure) activated at a pre-set power (high, medium or low) depending on the position of the pot/pan: move the pot/pan over the surface to continue cooking at different temperatures without having to use the controls.

INDICATORS



RESIDUAL HEAT

If "H" appears on the display, this means that the cooking zone is hot. The indicator lights up even if the zone has not been activated but has been heated due to the adjacent zones' use or because a hot pot has been placed on it.

When the cooking zone has cooled down, the "H" disappears.



POT INCORRECTLY POSITIONED OR MISSING

This symbol appears if the pot is not suitable for induction cooking, is not positioned correctly or is not of an appropriate size for the cooking zone selected. If no pot is detected within 30 seconds of making the selection, the cooking zone switches off.

COOKING TABLE

The cooking table offers an example of the cooking type for each power level. The actual delivered power of each power level depends on the cooking zone dimension.

POWER LEVEL		TYPE OF COOKING	LEVEL USE (indicating cooking experience and habits)
Maximum power	P	Fast heating/Booster	Ideal for rapidly increasing food temperature to a fast boil (for water) or for rapidly heating cooking liquids.
	14 – 18	Frying – boiling	Ideal for browning, starting to cook, frying deep-frozen products, bringing liquids to the boil quickly.
		Browning – sautéing – boiling – grilling	Ideal for sautéing, maintaining a lively boil, cooking and grilling.
	10 – 14	Browning – cooking – stewing – sautéing – grilling	Ideal for sautéing, maintaining a gentle boil, cooking and grilling, and preheating accessories.
		Cooking – stewing – sautéing – grilling – cooking until creamy	Ideal for stewing, maintaining a gentle boil, cooking and grilling (for longer periods).
	5 – 9	Cooking – simmering – thickening – creaming	Ideal for slower-cook recipes (rice, sauces, roast, fish) with liquids (e.g. water, wine, broth, milk), and for creaming pasta.
			Ideal for slow-cook recipes (quantities under 1 litre: rice, sauces, roasts, fish) with liquids (e.g. water, wine, broth, milk).
	1 – 4	Melting – defrosting	Ideal for softening butter, gently melting chocolate, thawing small items.
		Keeping food warm – creaming risotto	Ideal for keeping small portions of just-cooked food or serving dishes warm and for creaming risotto.
Zero power	OFF	–	Hob in stand-by or off mode (possible end-of-cooking residual heat, indicated by an "H").

CLEANING AND MAINTENANCE

Important:

- **Before cleaning, make sure the cooking zones are switched off and that the residual heat indicator ("H") is not displayed.**
- Do not use abrasive sponges or scouring pads as they may damage the glass.
- After each use, clean the hob (when it is cool) to remove any deposits and stains from food residue.
- A surface that is not kept suitably clean may reduce the sensitivity of control panel buttons.
- Use a scraper only if residues are stuck to the hob. Follow the scraper manufacturer's instructions to avoid scratching the glass.
- Sugar or foods with high sugar content can damage the hob and must be immediately removed.
- Salt, sugar and sand could scratch the glass surface.
- Use a soft cloth, absorbent kitchen paper or a special hob cleaner (follow the Manufacturer's instructions).
- Spills of liquid in the cooking zones can cause the pots to move or vibrate.
- After cleaning the hob, dry thoroughly.

If the CleanProtect logo is present on the glass, the hob has been treated with CleanProtect technology. This exclusive coating ensures excellent cleaning results and keeps the hob surface shiny for longer.

Daily cleaning after each use is suggested.

To clean CleanProtect hobs, follow these recommendations:

- Soak the zones that need to be cleaned with water making sure to cover the entire stained area and being careful not to drop water on the control panel.
- For the water soaking:
 - In normal conditions, wait at least 2 minutes.
 - In heavy-dirt conditions, wait for at least 5 minutes.
 - If the water dries on the hob it is necessary to repeat the soaking step.
- Use a non-abrasive sponge to remove deposits and dry the hob after cleaning.

- Check that the electricity supply has not been shut off.
 - If you cannot to turn the hob off after using it, disconnect it from the power supply.
 - If alphanumeric codes appear on the display when the hob is switched on, consult the following table for instructions.
- Please note: The presence of water, liquid spilled from pots or any objects resting on any of the hob buttons can accidentally activate or deactivate the control panel lock function.

DISPLAY CODE	DESCRIPTION	POSSIBLE CAUSES	SOLUTION
F0E1	Cookware is detected but it is not compatible with requested operation.	The cookware is not well positioned on the cooking zone, or it is not compatible with one or more cooking zones.	Press On/Off button twice to remove the F0E1 code and restore the functionality of the cooking zone. Then, try to use the cookware with a different cooking zone, or use different cookware.
F0E7	Wrong power cord connection.	The power supply connection is not exactly as indicated in "ELECTRICAL CONNECTION" paragraph.	Adjust the power supply connection according to "ELECTRICAL CONNECTION" paragraph.
F0EA	The control panel switches off because of excessively high temperatures.	The internal temperature of electronic parts is too high.	Wait for the hob to cool down before using it again.
F0E9	The cooking zone turns off when the temperatures are too high.	The internal temperature of electronic parts is too high.	Wait until the cooking area has cooled off before using it again.
F0E2, F0E4, F0E6, F0E8, F0EC, F1E1, F2E1, F6E1, F6E3, F7E5, F7E6	Disconnect the hob from the power supply. Wait a few seconds then reconnect the hob to the power supply. If the problem persists, call the service centre and specify the error code that appears on the display.		
d E <i>[when the hob is off]</i>	The hob does not switch heat up. The functions do not come on.	DEMO MODE on.	Follow the instructions in the "DEMO MODE" paragraph.
e.g.  :  → -	The hob does not allow a special function to be activated.	The power regulator limits the power levels in accordance with the maximum value set for the hob.	See paragraph "Power management".
e.g.  →  <i>[Power level lower than level requested]</i>	The hob automatically sets a minimum power level to ensure that the cooking zone can be used.	The power regulator limits the power levels in accordance with the maximum value set for the hob.	See paragraph "Power management".

SOUNDS PRODUCED DURING OPERATION

Induction hobs may whistle or creak during normal operation.
These noises actually come from the cookware and are linked to the pan bottoms' characteristics (for example, when the bottoms are made from different layers of material or are irregular).

These noises may vary according to the type of cookware used and the amount of food it contains and not the symptom of something wrong.

AFTER-SALES SERVICE

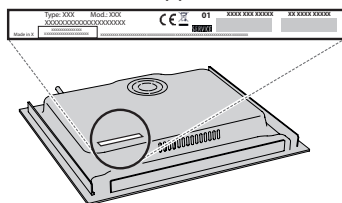
BEFORE CALLING THE AFTER-SALES SERVICE:

1. See if you can solve the problem by yourself with the help of the **TROUBLESHOOTING** suggestions.
2. Switch the appliance off and back on again to see if the fault persists.

IF AFTER THE ABOVE CHECKS THE FAULT STILL OCCURS, GET IN TOUCH WITH THE NEAREST AFTER-SALES SERVICE.

When contacting our Client After sales service, always specify:

- a brief description of the fault;
- the type and exact model of the appliance;



- the serial number (number after the word SN on the rating plate located under the appliance). The serial number is also indicated in the documentation;



PRODUCT
INFORMATION

Mod. **xxx xxx**

Ind.C. **xxxx xxxx xxxx**

SN: **xxxx xxxx xxxx**

Prod.N. **xxxx xxxx xxxx**

- your full address;
- your telephone number.

If any repairs are required, please contact an authorized after-sales service (to guarantee that original spare parts will be used and repairs carried out correctly).

In the case of flush-mounted installation, call the After Sales Service to request assembly of screws kit (if not present).

Policies, standard documentation and additional product information can be found by:

- Using QR code in your appliance;
- Visiting our website **docs.hotpoint.eu**;
- Alternatively, **contact our After-sales Service** (See phone number in the warranty booklet). When contacting our After-sales Service, please state the codes provided on your product's identification plate.

