

# Montpellier

DOMESTIC APPLIANCES

LAUNDRY DISHWASHING COOKING COOLING

## Installation & Operating Instructions



Washing Machine in White  
**MDA712CWM**

Please read these instructions carefully before attempting to install or use this appliance.  
We recommend that you keep these instructions in a safe place for future reference.

# Welcome

Thank you for choosing this Montpellier appliance.

Your appliance has been designed to provide you with the best combination of style, reliability and performance, to give you years of trouble-free use.

You may be familiar with a similar product, but please take the time to read these instructions carefully before installing or using your appliance to ensure that you get the most from your purchase and keep the manual for future reference.

The design and specifications are subject to change without prior notice for product development.

## Montpellier

montpellier-appliances.com

# 2 YEAR GUARANTEE

**PARTS & LABOUR**

**ACROSS ALL OUR MODELS**

Your appliance is covered by a comprehensive two year Parts & Labour Guarantee. In the unlikely event that you experience a problem with your appliance, you can rest assured that you are fully protected against the cost of repairs for the first 24 months. Please note that any claim must be accompanied by the model reference number, serial number and proof of purchase.

To activate your guarantee, you will need your product serial number. This can be found inside your appliance.

**NB:** Please make sure that you keep a copy of your original sales invoice as this will be needed if any service call is required.

**There are three ways to register your Guarantee:**

**Online:** Visit the Support page on our website and complete the online Product Registration form.

[www.montpellier-appliances.com](http://www.montpellier-appliances.com)

**By Post:** Simply detach and fill in the form provided, attach a stamp and send it in the post. Don't forget to include your e-mail address so that we can send confirmation through to you.

**By Phone:** Contact our warranty registration department on **08081 961 388**

Icon	Type	Meaning
	Warning	May Cause Serious Injury
	Risk of Electric Shock	Dangerous Voltage Risk
	Fire	Warning, Risk of Fire/Flammable Materials
	Caution	Risk of Damage/ Important Information

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### DEAR CUSTOMER:

Thank you for buying this product. To ensure that you get the best results from this appliance, please take time to read through the simple instructions in this booklet. Please ensure that the packing material is disposed of in accordance with the current environmental requirements. When disposing of any old appliances please contact your local waste disposal department for advice on safe disposal. This appliance must only be used for its intended purpose.

# 1. Important Safety & Environment Instructions

This section provides safety instructions designed to help prevent personal injury and property damage. Failure to comply with these instructions will void the warranty.

## 1.1 General Safety

- This product must be closely supervised when used by, or in proximity to, individuals with reduced cognitive ability or by children. Children must not play with the product. Cleaning and maintenance must not be carried out by children unless they are under appropriate supervision. Children under 3 years old should be kept away from the product unless constant supervision is provided.
- Never place the product on a carpeted floor. Doing so may restrict airflow beneath the unit, causing electrical components to overheat and potentially resulting in product malfunction.
- If the product malfunctions, do not operate it until it has been repaired by an Authorized Service Agent. Unauthorized repairs may result in electric shock during operation.
- This product is designed to resume operation automatically when power is restored after an interruption. If you wish to cancel the programme, refer to the "Cancelling the Programme" section.
- Connect the product to a grounded outlet protected by a 13A fuse. Ensure that the grounding installation is carried out by a qualified electrician. The company is not liable for any damages resulting from use of the product without proper grounding in accordance with local regulations.
- The water supply and drainage hoses must be securely connected and free from damage to prevent the risk of water leakage.
- Never open the loading door or remove the filter while water remains in the drum, as this may cause flooding or result in injury from hot water.
- Do not attempt to force open the locked loading door. It will unlock a few minutes after the washing cycle has finished. Forcing the door open may damage both the door and the locking mechanism.
- Unplug the product when it is not in use.
- Never wash the product by pouring or spraying water onto it, as this may cause electric shock.
- Never touch the plug with wet hands. Do not unplug the appliance by pulling the cable; always grasp and pull the plug itself.
- Use only detergents, fabric softeners, and additives that are suitable for automatic washing machines.
- Follow the care instructions on the textile labels and the directions on the detergent packaging.
- The product must be unplugged during installation, maintenance, cleaning, and repair procedures.
- All repairs must be performed by an Authorized Service Agent. The manufacturer is not liable for any damages resulting from repairs carried out by unauthorized persons.
- If the power cable is damaged, it must be replaced by the manufacturer's after-sales service, a qualified electrician, or a person authorized by the importer to prevent potential hazards.
- Place the product on a rigid, flat, and level surface.
- Do not place the product on a long pile rug or any similar surface.
- Do not place the product on a high platform or near the edge of a stepped or uneven surface.

- Do not place the product on top of the power cable.
- Never use sponges or abrasive materials, as they can damage painted, chrome-plated, and plastic surfaces.
- The product requires a water supply pressure between 1 and 10 bar (0.1–1 MPa) for proper operation.
- Do not use old or previously used water inlet hoses with the new product, as they may cause stains on your laundry.

## 1.2 Intended Use

- This product has been designed for domestic use. It is not suitable for commercial use and it must not be used out of its intended use.
- The product must only be used for washing and rinsing of laundry that are marked accordingly.
- The manufacturer waives any responsibility arising from incorrect usage or transportation.
- The service life of your product is 10 years. During this period, original spare parts will be available to operate the appliance properly.
- The manufacturer is not responsible for any issues resulting from improper use or transportation.

## 1.3 Children's Safety

- Packaging materials can be hazardous to children. Keep all packaging out of their reach.
- Electrical appliances are dangerous for children. Keep children away from the product while it is in use and do not allow them to tamper with it. Use the child lock feature to prevent interference.
- Always close the loading door when leaving the room where the product is located.
- Store all detergents and additives in a secure location out of the reach of children. Ensure the detergent container is closed or the package is sealed.

## 1.4 Package Information

- The packaging materials of this product are made from recyclable materials in accordance with national environmental regulations. Do not dispose of them with household or other waste. Take them to designated packaging collection points as instructed by your local authorities.



While washing the laundry at high temperatures, the loading door glass becomes hot. Therefore, keep especially the children away from the loading door of the machine while the washing operation is in progress.

## 1.5 Product Disposal

This product is made from high-quality materials and components that can be reused or recycled. Do not dispose of it with regular household waste at the end of its service life. Take the product to a designated collection point for the recycling of electrical and electronic equipment. Contact your local authorities to find the nearest collection point. Help protect the environment and conserve natural resources by recycling used products. For the safety of children, cut the power cable and disable the loading door lock to render the product non-functional before disposal.

## 1.6 Compliance with WEEE Directive



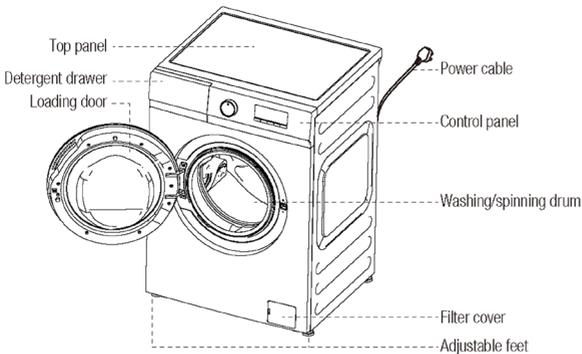
This product complies with the EU WEEE Directive (2012/19/EU) and bears the classification symbol for waste electrical and electronic equipment (WEEE). It is made from high-quality materials and components that can be reused or recycled. Do not dispose of the product with regular household or other waste at the end of its service life. Take it to a designated collection centre for the recycling of electrical and electronic equipment. Contact your local authorities for information on the nearest collection centres.

## Compliance with RoHS Directive:

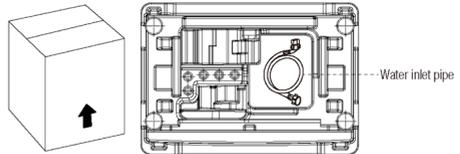
The product you have purchased complies with the EU RoHS Directive (2011/65/EU) and does not contain any harmful or prohibited substances specified in the Directive.

## 2. Product Overview

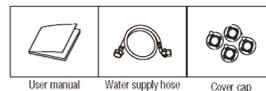
### Front view



### Foam base



### Accessories



\*The above picture is only a schematic diagram, please refer to the actual object

### 3. Installation

Contact the nearest Authorized Service Agent for the installation of the product. Before doing so, review the user manual and ensure that the electrical supply, water tap, and drainage systems are suitable. If any adjustments are needed, engage a qualified technician or plumber to carry out the necessary preparations.

	<p>Preparation of the location and electrical, tap water and waste water installations at the place of installation is under customer's responsibility.</p>
	<p>Make sure that the water inlet and discharge hoses as well as the power cable are not folded, pinched or crushed while pushing the product into its place after the installation or cleaning procedures.</p>
	<p><b>WARNING:</b> Installation and electrical connections of the product must be carried out by the Authorized Service Agent. The manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorized persons.</p>
	<p><b>WARNING:</b> Prior to installation, visually check if the product has any defects on it. If so, do not have it installed. Damaged products cause risks to your safety.</p>

#### 3.1 Appropriate Installation Location

- Place the machine on a rigid floor. Do not place it on a long pile rug or similar surfaces.
- Total weight of the washing machine and the dryer -with full load- when they are placed on top of each other reaches to approximately 180Kg. Place the product on a solid and flat floor that has sufficient load carrying capacity.
- Do not place the product on the power cable.
- Do not install the product in locations where the temperature may fall below 0 °C.
- Position the product at least 1 cm away from the edges of surrounding furniture.

#### 3.2 Removing Packaging Reinforcements

- Tilt the machine slightly backward to access the packaging reinforcement. Remove the reinforcement by pulling on the ribbon.

#### 3.3 Removing Packaging Reinforcements



 **WARNING:** Some models do not have separate packaging reinforcement.

1. Loosen all bolts using a suitable spanner until they can rotate freely **(C)**.

 **WARNING:** Do not remove the transportation locks before taking out the packaging reinforcement.

**WARNING:** Remove the transportation safety bolts before operating the washing machine! This is important to avoid damaging the product.

2. Carefully remove the transportation safety bolts by turning them gently.
3. Insert the plastic covers provided in the User Manual bag into the holes on the rear panel **(P)**.



 Keep the transportation safety bolts in a safe place for reuse whenever the washing machine needs to be moved again in the future.

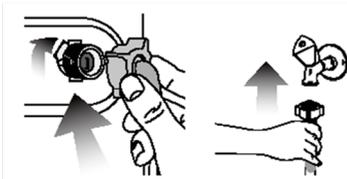
Never move the product without the transportation safety bolts properly fixed in place!

### 3.4 Connecting Water Supply

	<p>The water supply pressure required to run the product is between 1 to 10 bars (0.1 – 1 MPa). It is necessary to have 10 – 80 liters of water flowing from the fully open tap in one minute to make your machine run smoothly.</p> <p>Attach a pressure reducing valve if the water pressure is higher.</p>
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	<p><b>WARNING:</b> Models with a single water inlet should not be connected to the hot water tap. This will get the laundry damaged or the product will switch to protection mode and will not operate.</p> <p><b>WARNING:</b> Do not use old or used water inlet hoses on the new product. It may cause stains on your laundry.</p>
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1. Tighten all hose nuts by hand only. Do not use any tools to tighten the nuts.



2. After connecting the hoses, open the taps fully and check for any leaks at the connection points. If a leak occurs, turn off the tap, remove the nut, and carefully re-tighten it after inspecting the seal. To prevent water leaks and potential damage, keep the taps closed when the machine is not in use.

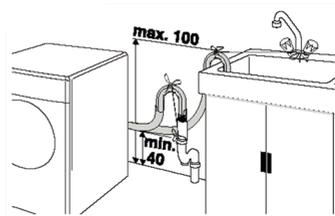
### 3.5 Connecting To The Drain

- The end of the drain hose must be directly connected to the wastewater drain or to a washbasin.

	<p><b>WARNING:</b> Your house will be flooded if the hose comes out of its housing during water discharge. Moreover, there is a risk of scalding due to high washing temperatures!</p> <p>To prevent such situations and to ensure smooth water intake and discharge of the machine, fix the end of the discharge hose tightly so that it cannot come out.</p>
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- The drain hose should be installed at a height of at least 40 cm and no more than 100 cm.

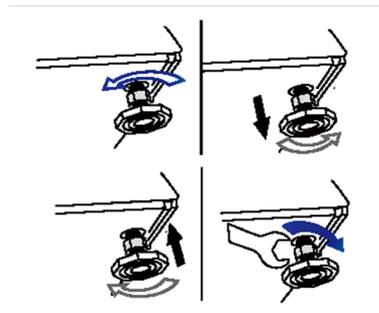
- If the hose is positioned below 40 cm above the ground, water discharge may be impaired, resulting in excessively wet laundry. Follow the recommended heights as shown in the figure.



- To prevent backflow of dirty water and ensure proper drainage, do not immerse the hose end in wastewater, and do not insert it more than 15 cm into the drain. If the hose is too long, trim it to the correct length.
- Ensure the hose end is not bent, stepped on, or pinched between the machine and the drain.
- If the hose is too short, an original extension hose may be used. The total hose length must not exceed 3.2 m. To prevent leaks, securely fasten the connection between the extension hose and the machine's drain hose with an appropriate clamp.

### 3.6 Adjusting The Feet

1. Loosen the lock nuts on the feet using a spanner.
2. Adjust the feet until the product stands stable and level.
3. Re-tighten all lock nuts with the spanner.



### 3.7 Electrical Connection

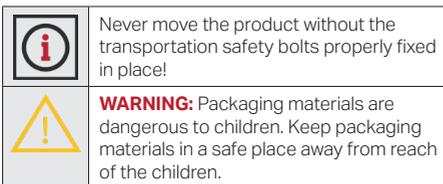
Connect the product to a grounded outlet protected by a 13A fuse. The company is not liable for any damages that may occur if the product is used without proper grounding as required by local regulations.

- The electrical connection must comply with national regulations.
- The power plug must remain easily accessible after installation.
- If the household fuse or circuit breaker rating is below 13A, have a qualified electrician install a 13A fuse.
- The mains voltage must match the value specified in the "Technical Specifications" section.
- Do not connect the product to the power supply using extension cords or multi-plug adapters.



### Product Transportation

1. Unplug the product before transporting it.
2. Disconnect the water drain and water supply connections.
3. Drain all remaining water from the product (see Section 6.5).
4. Reinstall the transportation safety bolts by following the removal procedure in reverse (see Section 3.3).



## 4. Preparation

### 4.1 Sorting the Laundry

- Sort laundry according to fabric type, colour, degree of soiling, and the appropriate water temperature.

- Always follow the care instructions on garment labels.

### 4.2 Preparing Laundry for Washing

- Laundry items with metal attachments - such as underwired bras, belt buckles, or metal buttons may damage the machine. Remove any metal parts or wash clothes by placing the items in a laundry bag or pillowcase before washing.
- Empty all pockets by removing items such as coins, pens, and paper clips, then turn pockets inside out and brush them clean. These objects may damage the product or create noise during operation.
- Place small items, such as infant socks and nylon stockings, in a laundry bag or pillowcase.
- Place curtains in the drum without compressing them and remove any curtain fittings beforehand.
- Fasten zips, sew loose buttons, and repair any rips or tears before washing.
- Wash only items labelled "machine washable" or "hand washable" using an appropriate programme.
- Do not wash coloured items together with whites. New, dark-coloured cotton garments release significant amounts of dye, so wash them separately.
- Treat stubborn stains appropriately before washing. If unsure, seek advice from a dry cleaner.
- Use only dyes/colour changers and limescale removers that are suitable for machine washing. Always follow the instructions on the packaging.
- Wash trousers and delicate items inside out.
- To reduce pilling, place garments made of angora wool in the freezer for a few hours before washing.
- Laundry heavily soiled with substances such as flour, lime dust, or milk powder should be shaken thoroughly before being placed in the machine. Such residues may accumulate inside the appliance over time and cause damage.

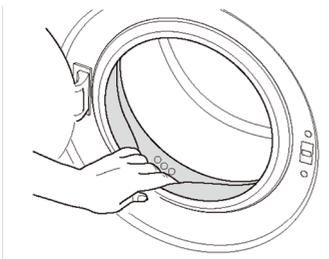
### 4.3 Energy-Saving Tips

Following the guidance below will help you use the product in an environmentally friendly and energy-efficient manner.

- Operate the product at the highest capacity permitted by the selected programme, but do not overload it; see the "Programme and Consumption Table".
- Always follow the instructions provided on the detergent packaging.
- Wash lightly soiled laundry at lower temperatures.
- Use shorter or faster programmes for small loads of lightly soiled laundry.
- Avoid using the prewash function or high temperatures for laundry that is not heavily soiled or stained.
- If you intend to dry your laundry in a tumble dryer, select the highest spin speed recommended for the washing programme.
- Do not use more detergent than the amount recommended on the packaging.

### 4.4 Initial Use

Before using the product for the first time, ensure that all preparations have been completed in accordance with the instructions provided in the "Important Safety Instructions" and "Installation" sections. To prepare the machine for washing laundry, carry out the first run using the Drum Cleaning programme. If your product does not have a Drum Cleaning programme, follow the Initial Use procedure as described in the "5.2 Cleaning the Loading Door and Drum" section of the user manual.



	Use an anti-limescale suitable for the washing machines.
	Some water might have remained in the product due to the quality control processes in the production. It is not harmful for the product.

### 4.5 Correct Load Capacity

The maximum load capacity will vary depending on the type of fabric, the level of soiling, and the selected washing programme. The machine automatically adjusts the water level according to the weight of the laundry placed inside.

	<b>WARNING:</b> Follow the information in the "Programme and consumption table". When overloaded, the machine's washing performance will drop. Moreover, noise and vibration problems may occur.
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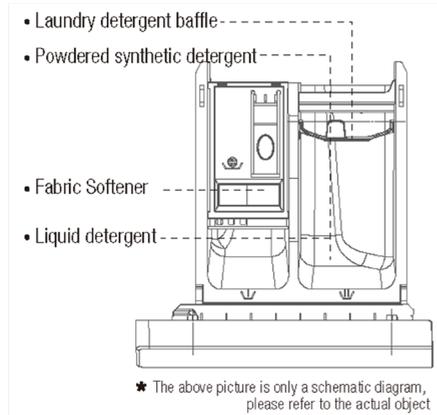
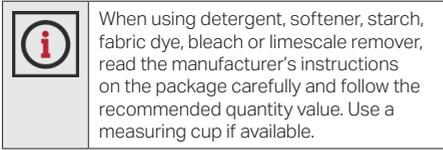
### 4.6 Loading the Laundry

- Open the loading door.
- Place the laundry loosely inside the drum.
- Push the loading door closed until it clicks into place. Ensure no items are trapped in the door seal.

	The loading door is locked while a programme is running. The door can only be opened after the programme comes to an end.
	<b>WARNING:</b> If laundry is improperly placed in the machine, noise and vibration problems may occur in the unit.

## 4.7 Using Detergent & Softener

### Detergent Drawer



### Powdered Synthetic Detergent

For detergent types that do not dissolve easily, such as powdered soap flakes, fully dissolve them in water beforehand and then pour the solution into the detergent drawer. Ensure the detergent baffle is in the raised (upward) position.

### Liquid Detergent

Use low-foaming liquid synthetic detergent. If using concentrated liquid detergent, dilute it with twice the amount of water before pouring it into the detergent drawer.

Ensure the detergent baffle is in the lowered (downward) position.

### Fabric Softener

Add fabric softener before the wash starts. It will be automatically dispensed during the final rinse.

If using concentrated softener, dilute it with the appropriate amount of water before adding it to the drawer.

### Detergent, softener and other cleaning agents

- Add detergent and fabric softener before starting the washing programme.
- Never leave the detergent drawer open while the machine is running.
- For programmes without prewash, do not add detergent to the prewash compartment (compartment "1").
- For programmes with prewash, do not use liquid detergent in the prewash compartment (compartment "1").
- Do not select a programme with prewash if using a detergent bag or dispensing ball. Place the detergent bag or ball directly inside the drum with the laundry.
- If you are using liquid detergent, remember to place the liquid detergent cup into the main wash compartment (compartment no. "2").

### Choosing the Detergent Type

- The type of detergent required will depend on the fabric and colour of the laundry.
- Use separate detergents for coloured and white garments.
- Wash delicate items only with specialist products (such as liquid detergents or wool shampoos) formulated for delicate fabrics.
- For dark clothing or quilts, liquid detergent is recommended.
- Always wash wool items with detergents designed specifically for wool.



### Adjusting the Detergent Amount

- The required quantity of detergent will vary depending on the load size, level of soiling, and local water hardness.
- Do not exceed the dosage stated on the detergent packaging, as this may lead to excessive foam, reduced washing performance, and insufficient rinsing.

- Use a smaller amount of detergent for lightly soiled laundry or smaller loads.

### Using Fabric Softeners

- Add the softener to the designated softener compartment within the detergent drawer.
- Do not fill beyond the MAX level indicator.
- If the softener has thickened or lost liquidity, dilute it with water before adding it to the drawer.

### Using Liquid Detergents

#### If your appliance includes a liquid detergent cup:

- Ensure that the liquid detergent cup is correctly placed in compartment number 2.
- If the liquid detergent has thickened or lost fluidity, dilute it with a small amount of water before adding it to the cup.

#### If your appliance is equipped with a liquid detergent insert:

- To use liquid detergent, pull the insert towards you. The lowered section will act as a barrier to prevent liquid from flowing away. You may clean this part in place using water or remove it for easier cleaning.
- If using powdered detergent, ensure the insert is secured in the upper position.

#### If your appliance does not include a liquid detergent cup:

- Do not use liquid detergent in a programme with prewash.
- Avoid using liquid detergent with the Delayed Start function, as it may cause staining on clothing.

### Using Gel, Capsule and Tablet Detergents

#### Follow the guidance below when using gel, capsule or tablet detergents:

- If the gel detergent is free-flowing and no liquid detergent cup is provided, add it directly into the main wash compartment (compartment number 2) during the initial water intake. If a liquid detergent cup is available, fill this before starting the programme.
- If the gel detergent is thick, or supplied in

capsule/liquid tablet form, place it directly into the drum before loading the laundry.

- Tablet detergents may be placed either in the main wash compartment (number 2) or directly into the drum.

	<p>Tablet detergents may leave residues in the detergent compartment. If you encounter such a case, place the tablet detergent between the laundry, close to the lower part of the drum in future washings.</p>
	<p>Use the tablet or gel detergent without selecting the pre-wash function.</p>

### Using Starch

- Add liquid or powdered starch, or fabric dye, to the softener compartment.
- Do not use fabric softener and starch within the same washing cycle.
- After using starch, wipe the inside of the drum with a clean, damp cloth.

### Using Bleach

- Select a programme with prewash and add the bleach at the beginning of the prewash cycle. Do not add detergent to the prewash compartment. Alternatively, choose a programme with an extra rinse and introduce the bleach as the machine begins to take in water through the detergent compartment during the first rinse.
- Do not mix bleach with detergent.
- Use only a small amount of bleach (approximately 50 ml) and ensure garments are rinsed thoroughly to avoid skin irritation. Do not pour bleach directly onto fabrics and do not use it on coloured items.
- When using oxygen-based bleach, choose a low-temperature washing programme.

- Oxygen-based bleach may be used alongside detergent; however, if their consistencies differ, add the detergent to compartment 2 first and allow it to flow in as the machine fills with water. Then add the bleach to the same compartment while water is still being taken in.

### Using Limescale Remover

- Use only limescale removers that are

specifically designed for washing machines, and apply them as required according to the manufacturer's instructions.

#### 4.8 Tips for efficient washing

		Clothes
<b>Soiling Level</b>	<b>Heavily Soiled</b> (difficult stains such as grass, coffee, fruits and blood.)	It may be necessary to pre-treat the stains or perform pre-wash. Powder and liquid detergents recommended for whites can be used in quantities recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and other stains that are sensitive to bleaches.
	<b>Normally Soiled</b> (For example, stains caused by the body on collars and cuffs)	Powder and liquid detergents recommended for whites can be used in quantities recommended for normally soiled clothes.
	<b>Lightly Soiled</b> (No visible stains exist.)	Powder and liquid detergents recommended for whites can be used in quantities recommended for lightly soiled clothes.

		Clothes
<b>Soiling Level</b>	<b>Heavily Soiled</b>	Powder and liquid detergents recommended for colors can be used in quantities recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches. Use detergents without bleach.
	<b>Normally Soiled</b>	Powder and liquid detergents recommended for colors can be used in quantities recommended for normally soiled clothes. Use detergents without bleach.
	<b>Lightly Soiled</b>	Powder and liquid detergents recommended for colors can be used in quantities recommended for lightly soiled clothes. Use detergents without bleach.

		Clothes
<b>Soiling Level</b>	<b>Dark colours</b> (Recommended temperature range based on soiling level: cold -40 °C)	
	<b>Heavily Soiled</b>	Liquid detergents suitable for colours and dark colours can be used in quantities recommended for heavily soiled clothes.
	<b>Normally Soiled</b>	Liquid detergents suitable for colours and dark colours can be used in quantities recommended for normally soiled clothes.
	<b>Lightly Soiled</b>	Liquid detergents suitable for colours and dark colours can be used in quantities recommended for lightly soiled clothes.

		Clothes
<b>Soiling Level</b>	<b>Delicates/Woollens/Silks</b> (Recommended temperature range based on soiling level: cold -30 °C)	
	<b>Heavily Soiled</b>	Use liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.
	<b>Normally Soiled</b>	Use liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.
	<b>Lightly Soiled</b>	Use liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.

## Using Limescale Removers and Detergent Advice

Recommended washing detergent	Wash cycles	Washing temp.	Type of laundry and textile
Heavy-duty detergent with Bleaching agents and optical brighteners	Cotton, Mix, Bedding, Stain 20° ECO 40-60	30/40/60	White laundry made from boil-proof cotton or linen
Colour detergent without Bleaching agent and optical brighteners	Cotton, Mix, Underwear, Bedding, 20°, Quick 15', Steam	20/30/40	Coloured laundry made from cotton or linen
Color or mild detergent without optical brighteners	Mix, Down wear, Steam, Quick 15', Underwear	Cold/20/30/40	Coloured laundry made from easy care fibres or synthetic materials
Mild washing detergent	Silk, Down wear, Underwear	Cold/20/30	Delicate textiles, silk, viscose
Special wool detergent	Woolen	20/30/40	Wool

- If detergents or additives are thick, clumpy or slow to dissolve, dilute them in a small amount of water before placing them into the detergent drawer. This helps prevent blockages at the inlet which could otherwise lead to water overflow.
- Select a detergent suitable for both your laundry type and washing machine to achieve the best cleaning results with minimal water and energy usage.
- Correct dosage is essential for effective washing performance.
- Use a reduced amount of detergent for smaller loads or lightly soiled clothing.
- Adjust detergent quantities according to water hardness - less is required if you live in a soft-water area.
- Increase or reduce the dosage based on how soiled the laundry is; lightly soiled items require less detergent.

- Highly concentrated (compact) detergents must be measured accurately due to their strength.

### Signs of Incorrect Detergent Dosing

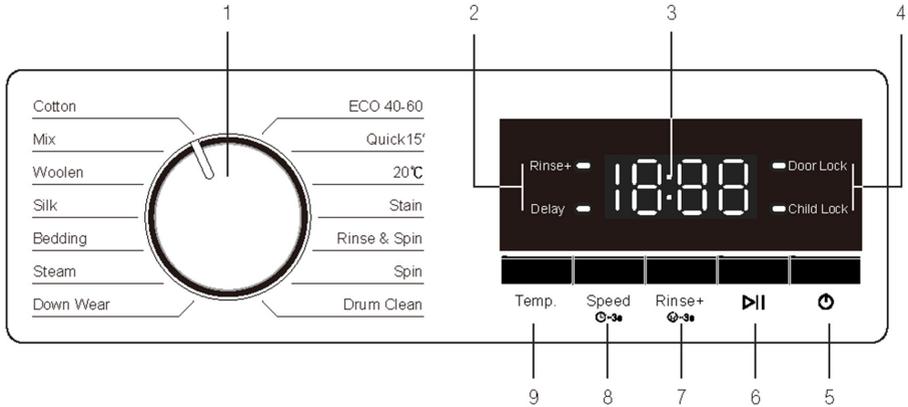
- Indicators of using too much detergent:
- Excessive foaming
- Poor washing and rinsing performance

### Indicators of insufficient detergent use:

- Laundry appears dull or greying
- Limescale deposits forming on the drum, heating element or on the laundry itself

## 5. Operating The Product

### 5.1 Control Panel



- 1-Program selection button
- 2-Program indicator light
- 3-Display
- 4-Function indicator
- 5-Power button

- 6-Start / Pause button
- 7-Rinse+ button
- 8-Speed Adjustment button
- 9-Temperature Adjustment button

### 5.2 Preparing the Machine

Ensure that the hoses are securely connected. Plug in the machine and fully open the water tap. Load the laundry into the drum, then add the appropriate detergent and fabric softener.

### 5.3 Programme Selection

Select a programme appropriate for the type, quantity, and level of soiling of your laundry, following the "Programme and Consumption Table" and the temperature table below.

Choose the desired programme using the Programme Selection button.

### 5.4 Programme Overview

#### Main Programmes

Depending on the type of fabric, use the following main programmes:

#### Cotton

Use this programme for cotton items such as bed sheets, duvet and pillowcase sets, towels, bathrobes, and similar items. The laundry is washed intensively over a longer cycle to ensure thorough cleaning.

#### Mix

This programme is designed to wash cotton and synthetic fabrics together in a single cycle.

#### Woolen

Use this programme for woollen garments. Select the temperature recommended on the care labels and use detergents specifically formulated for wool.

#### Silk

This programme is suitable for delicate fabrics, including silk. It provides a very gentle wash, and the spin cycle is delayed to avoid damage. Ideal for garments requiring careful handling.

#### Bedding

Designed for items such as bed sheets, quilt covers, curtains, overcoats, and tablecloths. Soaking and washing times are extended to improve cleaning performance.

#### Steam

During this programme, steam is produced to enhance washing results and help reduce wrinkles, making ironing easier.

## Down Wear

Specifically designed for down jackets and similar items. The programme extends soaking time and reduces spin speed to protect the delicate down filling, which is lightweight, water-resistant, and difficult to rinse.

## Drum Clean

Use this programme periodically (every 1–2 months) to clean the drum. Run the cycle without laundry and, for best results, add powdered limescale cleaner to the detergent drawer. After completion, leave the door slightly open to allow the interior to dry.

## Stain

For garments with stubborn stains. This programme increases washing time and intensity to achieve a better cleaning effect.

## 20°C

A European standard programme for lightly soiled clothes. The temperature is fixed at 20°C to protect fabrics while achieving effective cleaning.

## Quick 15'

A short wash cycle lasting approximately 15 minutes, suitable for small loads of moderately soiled laundry.

## ECO 40-60

Designed for washing cotton garments normally washed at 40°C or 60°C in a single cycle. This programme is intended to meet EU ecodesign energy efficiency requirements.

## 5.5 Special Programmes

For specific purposes, select one of the following programmes:

### Rinse & Spin

This programme is designed for rinsing and spinning your laundry.

### Spin

Use this programme to apply an additional spin cycle or to drain water from the machine.

1. Before starting, select the desired spin speed and press the Start/Pause button.

2. The machine will first drain any water inside the drum, then spin the laundry at the selected speed and remove the water.

3. To drain water only without spinning, select the Pump+Spin programme, then choose the No Spin option using the spin speed adjustment button, and press Start/Pause.



Use a lower spin speed for delicate laundries.

## 5.6 Temperature Selection

When a new programme is selected, the default temperature for that programme is shown on the temperature display. To adjust the temperature, press the Temperature button. The temperature will increase gradually and cycle back to the lowest setting once the maximum is reached.

## 5.7 Spin Speed Selection

When a new programme is selected, the default spin speed for that programme is shown on the spin speed display. To adjust the spin speed, press the Spin Speed button. The rotation speed will increase gradually and cycle back to the lowest setting once the maximum is reached.



If the programme has not reached the heating step, you can change the temperature without switching the machine to Pause mode.

## 5.8 Auxiliary Functions

### Rinse+

Press the Rinse+ button while the machine is in standby mode to activate the Rinse+ function. The function indicator will illuminate, adding an extra rinse cycle to the washing programme. The additional time required will be displayed in the remaining time window. Press the Rinse+ button again to cancel the function if the programme has not yet reached the rinse stage. During operation, press Start/Pause to pause the machine; the rinse function can then be added or cancelled. Note that the rinse function cannot be selected or cancelled once the machine has reached the rinse stage.

## **Child Lock**

The Child Lock function prevents accidental operation and stops children from tampering with the machine during a wash cycle. To activate, press and hold the Rinse+ buttons simultaneously for 3 seconds while the programme is running. The child lock can only be set or released when a programme is in progress. Once activated, the child lock indicator will remain illuminated throughout the operation.

## **Delay**

The delay function allows you to schedule the start of a washing programme between 2 and 24 hours in advance. To set the delay, first select your desired programme and parameters. Then, press and hold the Spin button until it flashes to enter delay mode. Adjust the delay time using the Delay button, and press Start/Pause to confirm. Once the delay is active, only the Child Lock, Start/Pause, and On/Off buttons are operational; all other buttons are disabled.

## 5.9 Programme and Consumption Table

EN			Auxiliary Functions			Selectable temperature range °C
Programme		Max.load(kg)	Default rinse times	Optional number of rinses (rinse + 1)	Delay	
		6KG				
Cotton	40	Max	2	+1	✓	Cold-90
Mix	30	3	2	+1	✓	Cold-60
Woolen	30	1.5	2	+1	✓	Cold-40
Silk	Cold	2	2	+1	✓	Cold-40
Bedding	30	3	2	+1	✓	Cold-60
Steam	90	3	2	+1	✓	90
Down Wear	30	2	2	+1	✓	Cold-40
Drum Clean	90	0	1	×	✓	90
Spin	-	Max	×	×	✓	-
Rinse&Spin	-	Max	1	+1	✓	-
Stain	60	3	2	+1	✓	40-60
20°C	20	Max	2	+1	✓	20
Quick 15'	Cold	1.5	2	+1	✓	Cold-30
ECO 40-60	40	Max	2	×	✓	40

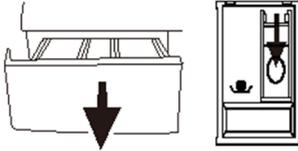
- Due to product model upgrades, the features and specifications may differ from those described in this manual. Please refer to the functions of your actual model.

## 6. Maintenance and Cleaning

Regular cleaning helps to extend the product's service life and reduces the likelihood of common issues.

### 6.1 Cleaning the Detergent Drawer

To prevent the build-up of powdered detergent, clean the detergent drawer at regular intervals (every 4–5 washing cycles) as follows:



1. Press the dotted point on the siphon in the softener compartment and pull the compartment towards you to remove it from the machine.

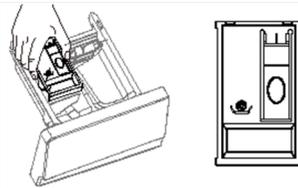


If more than normal amount of water and softener mixture starts to gather in the softener compartment, the siphon must be cleaned.

2. Wash the detergent drawer and siphon thoroughly with lukewarm water in a washbasin. Wear protective gloves or use an appropriate brush to avoid direct contact with detergent residues.

3. After cleaning, reinsert the drawer, ensuring it is seated correctly.

**Note:** This procedure applies if your detergent drawer matches the one shown in the following figure.



Lift the rear part of the siphon to remove it as illustrated. After performing the above-mentioned cleaning procedures, replace the siphon back to its seating and push its front section downwards to make sure that the locking tab engages.

### 6.2 Cleaning the Loading Door and the Drum

- For products with a Drum Cleaning programme:

- Refer to Operating the Product – Programmes.

- For products without a Drum Cleaning programme:

#### Follow these steps to clean the drum:

1. Select the Additional Water or Extra Rinse auxiliary function.

2. Use the Cotton programme without prewash.

3. Set the temperature according to the instructions provided with the drum cleaning agent, which can be obtained from authorised service centres.

4. Run the programme without any laundry in the drum.

5. Before starting, place 1 pouch of special drum cleaning agent into the main wash compartment (compartment no. "2"). If a special agent is unavailable, use up to 100g of powdered anti-limescale instead. For anti-limescale tablets, place one tablet in the main wash compartment (no. "2").

6. After the programme has finished, dry the inside of the drum and the door seal using a clean cloth.

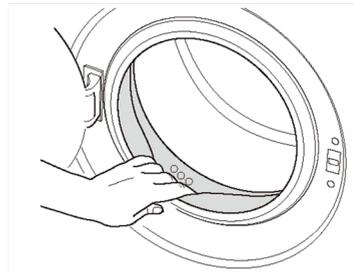


Repeat Drum Cleaning process every 2 months.



Use an anti-limescale solution that is suitable for the washing machine.

After each wash, ensure that no foreign objects remain in the drum.



If the holes shown in the figure below are blocked, carefully clear them using a toothpick.

	Foreign metal substances will cause rust stains in the drum. Clean the stains on the drum surface by using cleaning agents for stainless steel. Never use steel wool or wire wool.
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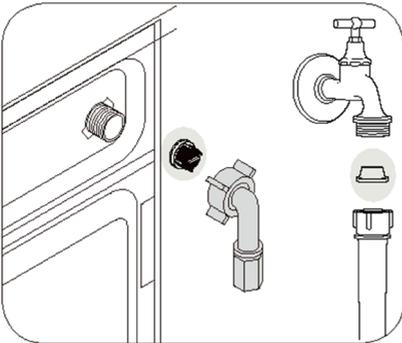
	<b>WARNING:</b> Prior to installation, visually check if the product has any defects on it. If so, do not have it installed. Damaged products cause risks to your safety.
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### 6.3 Cleaning the Body and Control Panel

Clean the body of the machine with soapy water or a non-corrosive, mild gel detergent as needed, then dry with a soft cloth. Clean the control panel using only a soft, damp cloth.

### 6.4 Cleaning the Water Intake Filters

A filter is located at the end of each water inlet valve on the rear of the machine, as well as at the end of each water inlet hose where it connects to the tap. These filters prevent dirt and other foreign substances from entering the washing machine. Over time, the filters may become dirty and should be cleaned regularly.



1. Close the water taps.
2. Unscrew the nuts of the water inlet hoses to access the filters on the water inlet valves. Clean the filters using an appropriate brush. If they are heavily soiled, remove them with a pair of pliers and clean thoroughly.
3. Remove the filters and gaskets from the flat ends of the water inlet hoses and rinse them thoroughly under running water.

4. Reinsert the filters and gaskets carefully, then hand-tighten the hose nuts.

### 6.5 Draining Remaining Water and Cleaning the Pump Filter

The filter system in your machine prevents solid objects such as buttons, coins, and fabric fibres from clogging the pump impeller during water drainage. This ensures proper water discharge and helps extend the pump's service life.

If the machine fails to drain water, the pump filter may be blocked. The filter should be cleaned whenever it becomes clogged or at least every three months. Before cleaning the pump filter, the remaining water must be drained from the machine. Additionally, when transporting the machine (e.g., moving to a new home) or to prevent water from freezing inside, it may be necessary to fully drain the appliance.

	<b>WARNING:</b> Foreign substances left in the pump filter may damage your machine or may cause noise problems.
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To clean the dirty filter and discharge the water:

1. Unplug the machine to disconnect it from the power supply.

	<b>WARNING:</b> Temperature of the water inside the machine may rise up to 90 °C. To avoid the risk of burns, filter must be cleaned after the water in the machine cools down.
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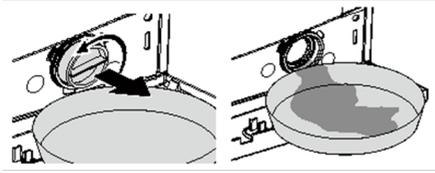
2. Open the filter cap.



	<b>WARNING:</b> You can remove the filter cover by slightly pushing downwards with a thin plastic tipped tool, through the gap above the filter cover. Do not use metal tipped tools to remove the cover.
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3. Some models include an emergency drain hose, while others do not. Follow the steps below to drain the water.

- Draining Water Without an Emergency Drain Hose



1. Place a large container in front of the pump filter to collect the draining water.
2. Loosen the pump filter by turning it anticlockwise until water begins to flow. Allow the water to drain into the container. Keep a cloth nearby to absorb any spills.
3. Once the water has drained, fully remove the filter by turning it.
4. Clean the filter thoroughly, removing any residues and fibres from around the pump impeller.
5. Reinstall the filter.
6. If the filter cap consists of two parts, close it by pressing the tab. If it is a single piece, first seat the lower tabs in place, then press down the upper section to secure it.

### **6.6 Regular Cleaning**

Clean the interior of the pump hose, removing any debris or foreign objects. If the appliance's water supply slows or stops completely, the water inlet strainer may be blocked. Cleaning the strainer every six months is recommended, particularly in areas with hard water, to reduce the risk of valve blockages.

# Product Fiche

Model identifier: <b>MDA61CWM</b>					
General product parameters:					
Parameter	Value		Parameter	Value	
Rated capacity <sup>(a)</sup> (kg)	6,0		Dimensions in cm	Height	84
				Width	60
				Depth	39
EEI <sup>(a)</sup>	52,0		Energy efficiency class <sup>(a)</sup>	A	
Washing efficiency index <sup>(a)</sup>	1,031		Rinsing effectiveness (g/kg) <sup>(a)</sup>	5,0	
Energy consumption in kWh per cycle, based on the eco 40-60 programme at a combination of full and partial loads. Actual energy consumption will depend on how the appliance is used.	0,629		Water consumption in litre per cycle, based on the eco 40-60 programme at a combination of full and partial loads. Actual water consumption will depend on how the appliance is used and on the hardness of the water.	43	
Maximum temperature inside the treated textile <sup>(a)</sup> (°C)	Rated capacity	42	Weighted remaining moisture content <sup>(a)</sup> (%)	71,9	
	Half	33			
	Quarter	23			
Spin speed <sup>(a)</sup> (rpm)	Rated capacity	1000	Spin-drying efficiency class <sup>(a)</sup>	D	
	Half	1000			
	Quarter	1000			
Programme duration <sup>(a)</sup> (h:min)	Rated capacity	3:18	Type	Free-standing	
	Half	2:36			
	Quarter	2:36			
Airborne acoustical noise emissions in the spinning phase <sup>(a)</sup> (dB(A) re 1 pW)	74		Airborne acoustical noise emission class <sup>(a)</sup> (spinning phase)	B	
Off-mode (W) (if applicable)	0,50		Standby mode (W) (if applicable)	0,50	
Delay start (W) (if applicable)	4,00		Networked standby (W) (if applicable)	0,50	
Minimum duration of the guarantee offered by the supplier: 24 months					
Weblink to the supplier's website, where the information in point 9 of Annex II to Commission Regulation (EU) 2019/2023 is found: <a href="https://www.montpellier-appliances.com/product-details/montpellier-mds61cwm-6kg-1000rpm-washing-machine-in-white/">https://www.montpellier-appliances.com/product-details/montpellier-mds61cwm-6kg-1000rpm-washing-machine-in-white/</a>					

(a) for the eco 40-60 programme.

# Here For You

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## 8 Here For You

### 8.1 After-sales assistance

If you continue to experience problems with your appliance, please call the Montpellier customer service helpline on: 03333 234473 opt 3

Please have all your product details available, including the model number, serial number, original sales invoice (clearly showing model number, date of purchase and your retailer's details) before registering a fault.

The service call cannot progress without this information.

### Your 2 year Manufacturer's guarantee

THIS DOES NOT AFFECT YOUR STATUTORY RIGHTS.

Your new Montpellier appliance carries a free guarantee which protects you against the cost of repairs during the first 24 months from date of purchase provided that:

Any claim is accompanied by evidence of the model reference, model serial number and proof of purchase, such as a Sales Receipt, showing that the appliance was purchased within the 24 months prior to the date of claim.

### What is not covered under the Guarantee

- Any appliance not correctly installed and operated in accordance with the manufacturer's instructions
- Any appliance that is used for anything other than domestic purposes.
- Any defect caused by accident, misuse, unauthorised modification or inexpert repair.
- Cost of Call-out where a fault cannot be found with the appliance. Cost of Call-out for work covering routine maintenance, such as, but not exclusively, cleaning of filters or defrosting.

- Cost of Call-out for work required to correct the alignment of doors following door reversal procedures carried out by you. Use of the appliance by anyone other than the Householder. Use in any commercial environment.
- Consumable items, such as, but not exclusively, fuses in plugs, bulbs and breakable items which require routine replacement. Repair costs incurred that have not been authorised by Montpellier service and/or carried out by a non-approved Montpellier engineer.
- Montpellier Appliances do not accept claims for consequential loss, rusting, corroding, delivery damage or scratches.

YOUR GUARANTEE IS VALID ONLY IN THE UK & THE REPUBLIC OF IRELAND

To register your appliance simply complete the card in your appliance pack and return it with a stamp affixed or alternatively you can register online at:

[montpellier-appliances.com/support](http://montpellier-appliances.com/support)

...or by phone, call our warranty registration department on **08081 961 388**

### SERVICE HELP -LINE

Should your appliance develop a fault, please call the Montpellier customer service helpline on:

**03333 234473 opt 3**

Please remember to have all your product details available, including the model number, serial number, date of purchase and your retailer's details before registering a fault.

**Montpellier Domestic Appliances Ltd.**

Unit 1, Tewkesbury Retail Park, Northway Lane,  
Tewkesbury, Gloucestershire GL20 8UY

**[www.montpellier-appliances.com](http://www.montpellier-appliances.com)**



The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.